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August 2, 2011

To Whom It May Concern,

Re: HSBC Youth Business Award

I would like to recommend that our distribution partner, Hearty Ceramic Supply Company, be considered for the HSBC Youth Business award. While they are relatively new representatives of our company in Hong Kong, they have already demonstrated a commitment towards excellence in business operations. I find them very professional and courteous to work with. And most importantly, I have received positive comments from their customer base, which is a truer testimony to their worthiness. .

Best regards,

Colleen Carey  
President and CEO